

order Millworkcity--34777 from Millworkcity

Millworkcity <noreply@millworkcity.com>

Fri 30/12/2022 13:38

To: Richard_Regal@hotmail.com <Richard_Regal@hotmail.com>



**PLEASE DO NOT REPLY TO THIS FORM BECAUSE YOU WILL NOT RECEIVE A RESPONSE.
TO CONTACT MILLWORKCITY PLEASE USE ANY OF THE LINKS BELOW FOR SERVICE**

[CANCEL MY ORDER](#) [PRODUCT RETURNS](#) [DELIVERIES & DAMAGES](#) [POLICIES](#)

[TRACK ORDER](#)

Please be patient as the Covid-19 pandemic has extended normal lead times as listed on the product page with most of our manufacturers.

Thank you for your order from [Millwork City](#). Your order number is: 34777

This email is to confirm the receipt of your recent order from **Millwork City**. Please allow 24-48 hours for your order to be processed to our manufacturer.

Please review your order below and contact us immediately if an error is found.

For updates on your order, please use our [Order Status](#) contact form. Please do not request order status unless the estimated lead time has expired.

Customers will receive a tracking number once their order has shipped.

Please review our [Policies Page](#) regarding the purchasing terms of your product and our return /cancellation policy for all products, especially for our policy terms on specialty wood and custom made products. Any order may be cancelled within 24 hours of our receipt of your order.

Returned items that are offered with free shipping will have the original shipping cost deducted from any refund. The return shipping is the responsibility of the customer. **All returns are subject to a 30% restocking fee.** The customer is responsible to notify Millwork City, in writing, after confirmation that the product has been received by the manufacturer. Millwork City will then process credit to the customer accordingly.

Any order cancelled after 24 hours (1 business day) is subject to a **30% restocking fee**, unless waived by the management of Millwork City.

If a Millwork City sales representative has assisted a customer with their purchase, it remains the responsibility of the customer to verify the order is correct upon receipt of this order confirmation.

Any product damage related to shipping must be reported to Millwork City **within 48 hours of the receipt of your product**. The customer is responsible to open and inspect all packages at the time / receipt of delivery.

PLEASE REVIEW THE FOLLOWING PRODUCT LEAD TIMES

All lead times are approximate and identified on the product page for the products you have selected.

1-2 weeks for any RTA cabinet order and 2-3 weeks for any assembled order.

3-4 weeks for custom manufacturing of any exterior door order.

2-3 weeks for custom manufacturing of stair part orders that require specialty wood species. Red Oak, Poplar and Paint Grade stair parts are not considered specialty woods.

2-3 weeks for custom manufacturing of any cupola.

3-4 weeks for the custom manufacturing of any Atlantic Premium Shutter order.

2-3 weeks for any Virtu product, once the product is confirmed in stock.

PLEASE REVIEW THE FOLLOWING SHIPMENT TERMS

Selection of an expedited shipping method does not expedite the order processing time of any order but only the time it takes to ship once the order is ready for shipment.

Products that have free shipping are not available for expedited ship methods and will ship by standard ground services.

Over sized products that have free shipping via freight or common carrier which ship to metropolitan areas/cities are subject to additional costs to the customer.

All customers will receive curbside delivery only. In cases where the customer has a street or driveway that is not accessible by tractor trailer, the customer must make arrangements with the shipping carrier to unload the product at an accessible location for the tractor trailer.

Prior to the delivery of any freight shipment, the freight carrier will contact the customer 24 hours prior to scheduling a date and time frame for delivery.

Any customer that fails to meet the freight carrier during the scheduled delivery appointment is responsible to reimburse Millwork City the cost incurred to reschedule delivery.

If lift gate service is required by the customer for any freight delivery, the customer is responsible for such charges and the costs relating to this service will be paid directly from the customer to the freight carrier.

ORDER 34777

Ship to:
Richard Regal
6306 Thomas Jeffrey
New Albany, OH 43054
US United States
6145563014

Bill to:
Richard Regal
6306 Thomas Jeffrey
New Albany, OH 43054
US United States
6145563014
Richard_Regal@hotmail.com

Shipping Method:Ground

Item	Code	Options	Unit-Price	Quantity	Subtotal	
Aristokraft Cabinetry Select Series Briarcliff II Maple Sink Tilt Out Tray STOT30WHB	STOT30WHB - Briarcliff II Maple - SEL	<ul style="list-style-type: none">• color-choice = Landen-Maple-Natural-Stain• Custom Product Made to Order Acceptance = Yes• Custom Product = Yes		68.25	2	136.50
					Total Purchases	136.50
					Shipping	33.71
					Tax	0.00
					Total	170.21